



Poly Studio R30 USB Video Bar User Guide

SUMMARY

This guide provides end-users with task-based user information for the named product.

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1 Before You Begin

This Poly Studio R30 User Guide includes information for installing your all-in-one USB video bar designed for huddle spaces or small room collaboration.

Audience, purpose, and required skills

This guide is intended for beginning users, as well as intermediate and advanced users, who want to learn how to use the features available with Poly Studio R30.

Related Poly and Partner Resources

See the following sites for information related to this product.

- [Poly Support](#) is the entry point to online product, service, and solution support information. Find product-specific information such as Knowledge Base articles, Support Videos, Guide & Manuals, and Software Releases on the Products page, download software for desktop and mobile platforms from Downloads & Apps, and access additional services.
- The [Poly Documentation Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
- [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration. Enhance collaboration for your employees by accessing Poly service solutions, including Support Services, Managed Services, Professional Services, and Training Services.
- With [Poly+](#) you get exclusive premium features, insights and management tools necessary to keep employee devices up, running, and ready for action.

- [Poly Lens](#) enables better collaboration for every user in every workspace. It is designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.

Privacy Policy

Poly complies with applicable data privacy and protection laws and regulations.

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to privacy@poly.com.

2 Getting Started

Poly Studio R30 USB video bar delivers high-quality video and audio experiences into huddle spaces or small room collaboration.

Download and install the Poly Lens Desktop App

Download the Poly Lens Desktop App to access configuration settings and features for Poly Studio USB.



NOTE: The Poly Lens application is not supported on Chromebooks at this time.

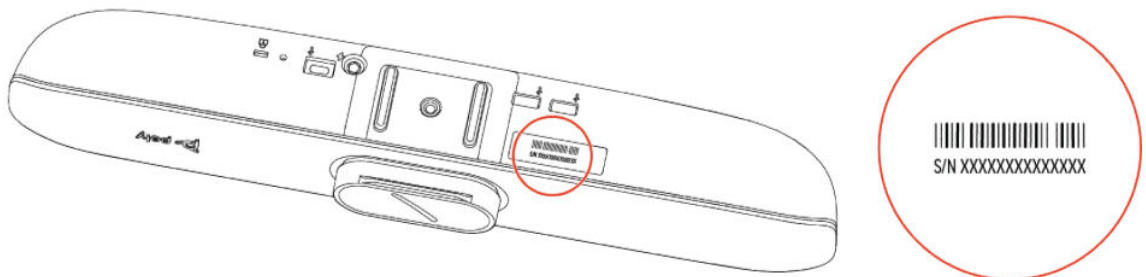
1. Go to the [Poly Lens App](#) product page.
2. Select the applicable download for your operating system.
3. Follow the onscreen installation instructions.

See [Configuring Poly Studio Using Poly Lens Desktop on page 12](#) for information on the settings and features in Poly Studio. For additional information on the Poly Lens Desktop application, see the [Poly Lens Desktop App User Guide](#).

Locate the Serial Number On Your Poly Studio R30

Where to find the serial number on the Poly Studio R30 device.

1. Find the serial number tag as shown in the illustration:




2. Write down the entire serial number (typically 14 characters), not the shorter number on the label.

Set up your Poly Studio R30

To set up your Poly Studio R30, follow these guidelines.

The default password is Poly12#\$.

 **IMPORTANT:** When you connect the device to a Windows PC, Windows automatically checks for an available update. If an update is available, the device automatically updates and the device LED flashes amber. Don't disconnect the device during an update. If you disconnect the device during an update and the device is no longer responsive, you'll need to factory reset the device.

To avoid this situation, Poly recommends managing your device using Poly Lens. Keeping the device up to date ensures that the device won't automatically update when an end user connects it to their Windows PC.

1. Attach the display, wall mount, or VESA clamp to your Poly Studio R30. For more information, see the relevant setup guide on the [Poly support site](#)
2. Connect the USB-C connector of the supplied USB-A to USB-C cable to the Poly Studio R30
3. Connect the power cable.
4. Connect the USB-A connector of the supplied USB-A to USB-C cable to your PC or laptop.
5. Download and install the Poly Len Desktop app from <https://www.poly.com/lens>
6. Set up an account or log in to your Poly Lens account.
7. Select your Poly Studio R30 from the list in the left sidebar.
8. Enter your username and default password. To change your password, see [Change the system administrator password on page 17](#).
9. If a firmware update is available for your Poly Studio R30 select **Update**. The LED indicator flashes amber when a firmware update is in progress and returns to white once complete. See, [Poly Studio R30 LED Status Indicators on page 6](#)

 **NOTE:** During the update, don't disconnect your Poly Studio R30 from your PC or laptop.

Poly cameras and video bars connected to Microsoft Windows computers

Poly cameras and video bars that you connect to Windows computers automatically install available software updates.

 **NOTE:** Depending on the size of the software package, update times may vary.

In a bring your own device (BYOD) environment where users connect their Windows computers to the camera, these updates may take place at any time, including during a call.

To avoid experiencing this automatic update, Poly recommends the following:

- On Microsoft Teams Rooms on Windows and Zoom Rooms on Windows systems, install Poly Lens Room to override this update, enabling you to manage updates through Poly Lens Cloud.
- On cameras and video bars set up in BYOD environments, onboard the system to Poly Lens to manage updates.

Poly Studio R30 Overview

Poly introduces Poly Studio R30, a new all-in-one plug-and-play USB video bar product, optimized for huddle spaces or small room collaboration.

Poly Studio R30 includes the following features:

- Ultra-wide 120-degree field of view, up to 4K resolution, and 5× digital zoom (5× when tracking is off, otherwise 4×)
- High-fidelity audio powered by a three-mic array and a mono speaker with a passive radiator
- Poly NoiseBlockAI on transmitted and received audio
- Acoustic Fence with Beam Shaping
- Poly DirectorAI, which includes automatic speaker tracking and group framing, presenter mode, conversation mode, and people framing.
- Optional Bluetooth remote control
- Network-based device management
- Poly Lens integration
- Certification by multiple platforms phase by phase (see latest Data Sheet for details)



NOTE: supports 4K video when you have the following:

- Software client or conferencing platform that supports 4K
- Monitor that supports 4K resolution
- USB 3.0 cable
- PC capable of 4K graphics with USB 3.0 port (if using software client)

Poly Studio R30 Hardware Features

The following figures display the hardware features on the Poly Studio R30 USB video bar. The table lists each feature numbered in the figures.

Front View

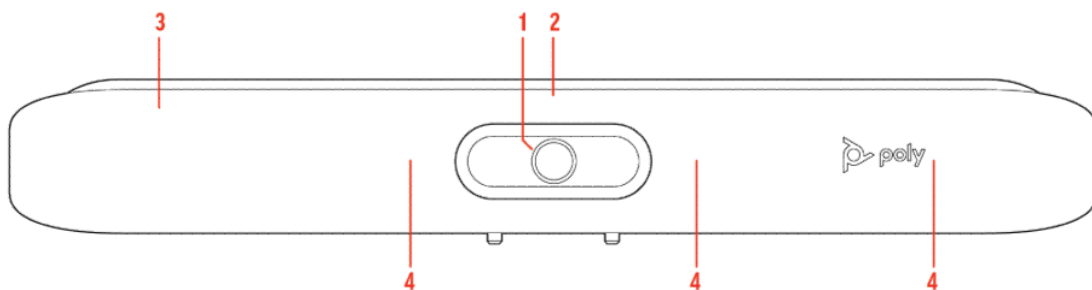


Table 2-1 Poly Studio R30 Hardware Feature Descriptions

Ref. Number	Feature	Description
1	Camera	120-degree camera with up to 5× digital zoom
2	LED indicator	Indicates the device status
3	Speaker	Provides audio output
4	Microphones	Captures audio

System Ports

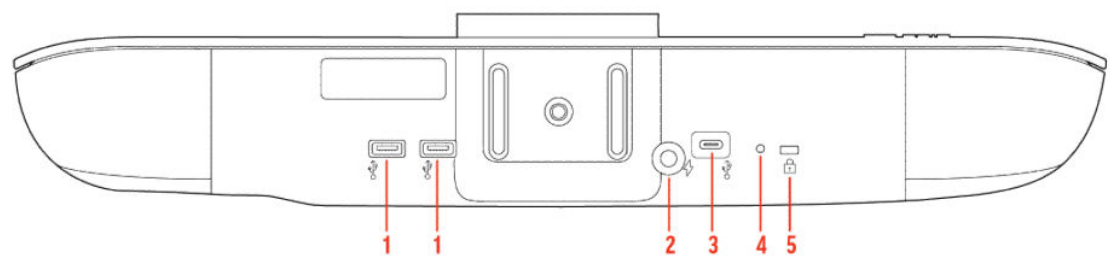


Table 2-2 Poly Studio R30 Port Descriptions

Ref. Number	Description
1	USB-A ports
2	Power cord port
3	USB-C port (for connecting to your computer)
4	Factory restore pinhole
5	Security lock

Powering On and Off

The Poly Studio R30 doesn’t have a power button. When you plug in the power cord, the device turns on.

Poly Studio R30 LED Status Indicators

Your device provides an LED above the camera to help you understand the device’s behaviors. The following table lists each LED and its associated status.

Table 2-3 Poly Studio R30 LED Status Indicators

Color and Pattern	Description
Solid white	One of the following: <ul style="list-style-type: none">Powered on and readyOut of a call and idleAttached to a system in a call, but the camera and microphone are idle

Table 2-3 Poly Studio R30 LED Status Indicators (continued)

Color and Pattern	Description
Pulsing white	Boot initialization in progress
Pulsing amber	Firmware update in progress
Alternating blue and white	Bluetooth in discovery
Solid blue	Bluetooth paired
Solid green	One of the following: <ul style="list-style-type: none">• Microphone in use during a call• Camera is active
Green blinking twice	Muted video
Solid dim green	Speaker is outside the range of Acoustic Fence with Beam Shaping
Solid red	Muted microphone
Red blinking three times	Muted audio but speaking voice detected

Computer and Cable Requirements

Make sure that your computer and USB cable meet the following requirements to use a Poly Studio R30 USB video bar as the camera and audio accessory.

Your computer must have one of the following operating systems:

- Windows 10 or 11
- macOS 10.15, 11, or 12

Due to the current USB 3.0 cable length limit, Poly Studio R30 provides a USB 2.0 cable to enable better deployment for small meeting rooms. For the best video conferencing experience, Poly highly recommends to use the USB cable that comes with Poly Studio R30 to connect to your PC or device.



NOTE: supports 4K video when you have the following:

- Software client or conferencing platform that supports 4K
- Monitor that supports 4K resolution
- USB 3.0 cable
- PC capable of 4K graphics with USB 3.0 port (if using software client)

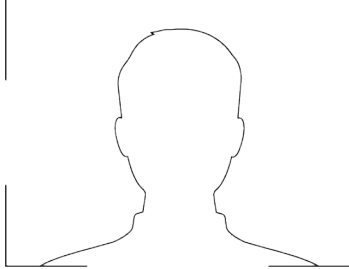
Note the following limitations with USB connections:

- Using a third-party USB-C to USB-C cable may affect device performance, or your device may not work at all.
- Using a third-party USB-C to USB-A adapter may affect video quality.

Basic tips for great video conferences

Use the following basic tips and guidelines to enhance or improve your experiences during video conferences.

- Mount and position the camera so that your eyes are level with the top third of your screen and your face appears in the middle area of the video stream.



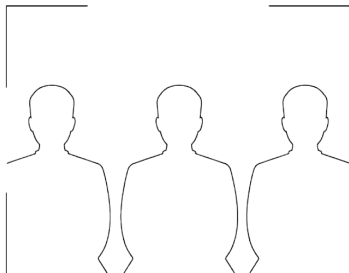
- Avoid wearing bright colors, all-light or all-dark clothing, or very busy patterns like small checks or narrow stripes. Light pastels and muted colors look the best on the screen.
- Preview your video stream before you join a meeting to make sure that you don't have shadows on your face and that your camera settings are configured correctly.
- Speak in your normal voice.

Advanced tips for great video conferences

Use the following basic tips and guidelines to enhance or improve your experiences during video conferences.

Camera and People Positioning

- Try not to fidget too much, especially if you're the only one on camera.
- Include all the people in the room (if possible), or introduce everyone in the room at the beginning of a meeting.



- Keep the view focused on people and not the background or room furnishings.
- In an office, position the monitor to an appropriate angle to avoid capturing potential distractions in your video (for example, other people, pets, or TVs).

Clothing, Furnishings, and Backgrounds

- To avoid disruptions, exclude the following from the camera view: light sources, tables, chairs, walls, busy decorations, and the floor.

- To avoid funny effects, wear clothes that contrast with the background instead of blending into it and make sure nothing in the background seems to stick out of anyone's head.
- Avoid glossy tabletops, strong colors, or bold wood grain in the room. The best table surface color is a flat satin finish in neutral gray.
- A wall that's painted light gray with a touch of blue works best as a background. Video conferencing systems use a gray or blue reference image to process the video, so a background in that color helps to enhance the video you send.
- Try to keep dry-erase whiteboards out of the camera field of view. Be aware that other people in the meeting might see what's written on the whiteboards.

Lighting

- Close any curtains, drapes, or blinds over your windows. Daylight is a variable light source and can conflict with interior room lighting.
- Bright lighting increases the range of in-focus objects, but inappropriate direct lighting might make you look harsh or somber. Poly recommends using indirect fluorescent lighting in a midrange, neutral color temperature (3600 K to 4500 K). You can find the color temperature of your lighting on the packaging.

Audio and Noise

- Mute your audio when you're silent or before you move your audio device.
- Keep your windows and doors closed to minimize unwanted noises.
- Close any drapes or blinds over your windows. The glass from windowpanes can cause issues with acoustics due to reflection.
- On the Poly Studio R30, Poly NoiseBlockAI helps the microphone eliminate unwanted noises while picking up your voice. If you're not using Poly NoiseBlockAI technology, consider these additional audio suggestions:
 - Don't obstruct your microphone with papers or other objects.
 - Avoid tapping on the table or rustling papers.
 - Avoid typing while unmuted.

Accessibility Features

Poly Studio R30 includes a number of features to accommodate users with disabilities.

Accessibility Feature	Description
Visual and audio notifications	LED indicators let you know when status changes, functions work, and whether features are enabled. In most cases an audio tone accompanies the LED changes.
Built-in speaker and microphone	Poly Studio R30 has an integrated speaker and microphone that enable you to hear audio and speak without having to use a headset.
Powerful sound detection	The microphones pick up sound within 3.66 m (12 ft).

Accessibility Feature	Description
120-degree field of view	The ultra-wide view captures your movements without needing to adjust the camera.
Automatic speaker-tracking	The camera automatically tracks and frames the speaker, enabling free movement.
Tactile buttons	The mechanical buttons on the remote control and on the device provide visual contrast to enable you to control the system and to perform tasks such as answering calls.
Adjustable volume	You can raise or lower the volume using the optional remote control.

3 Using the Poly Studio R30

Connect the Poly Studio R30 device to your laptop or computer with the USB cable.

Additionally, you can connect the Poly Studio R30 to your Bluetooth host devices.



NOTE: The Poly Studio R30 non-Radio version doesn't support the Bluetooth feature.

Set Poly Studio R30 as the Default Audio and Video Device

If you use the Poly Studio R30 device with a supported application for video calls, you might need to set Poly Studio R30 as the default audio and video device for your application.

For a better experience, Poly recommends that you use your Poly device as both the audio and video device for your meetings. Mixed video and audio sources may impact the performance of certain features. Possible scenarios include:

- If you don't use the device's speaker, Audio Echo Cancellation (AEC) may not work and the camera may have issues tracking the speaker in the room.
- If you don't use the device's microphone, the LED indicator can't show the audio mute status of your meeting.

The following is a general procedure that you can refer to. Your application may use different terms or categories.

1. Go to your conferencing application's **Settings**.
2. Find **Audio Device** and **Video Device**.
3. Choose Poly Studio R30 as the device for each category, then select **Save**.



IMPORTANT: Make sure you use the same Poly Studio R30 audio source. For better audio quality, if you connect the Poly Studio R30 device to a computer over USB and Bluetooth at the same time, make sure you use the USB option for both audio input and output of your meeting.



NOTE: Some video conferencing applications mirror your video automatically, which may invert the video parameters on your video. Turn off the mirroring option to correct the inverted display.

Configuring Poly Studio Using Poly Lens Desktop

You can configure the Poly Studio USB video bar using the Poly Lens Desktop application.

You can configure the following settings on Poly Lens Desktop:

- Audio and video configurations
- Camera control
- Wi-Fi and Bluetooth configurations
- Provisioning configuration
- Downloading logs
- Audio test

The Acoustic Fence with Beam Shaping feature and stereo transmit sound are off by default. You must use Lens Desktop to enable them. Download the application from the [Lens product page](#) if you haven't already done so.

Download and install the Poly Lens Desktop App

Download the Poly Lens Desktop App to access configuration settings and features for Poly Studio USB.



NOTE: The Poly Lens application is not supported on Chromebooks at this time.

1. Go to the [Poly Lens App](#) product page.
2. Select the applicable download for your operating system.
3. Follow the onscreen installation instructions.

See [Configuring Poly Studio Using Poly Lens Desktop on page 12](#) for information on the settings and features in Poly Studio. For additional information on the Poly Lens Desktop application, see the [Poly Lens Desktop App User Guide](#).

Initialize Your Device Using the Setup Wizard

Use the setup wizard to set up your device for the first time or after a factory reset.



NOTE: The setup wizard leads you through the minimum configuration steps for your device. You can configure additional settings after the initial setup.

1. Launch Poly Studio R30.
2. Connect your device to your computer.
3. After Poly Studio R30 detects your device, select the device from the list in the left sidebar.
4. Enter the password (the default password is Polycom12#\$).
5. Do one of the following:
 - Select **Import Configuration** to import an existing configuration file to set up your device.
 - a. Enter the device name.

- b. Select and import an existing configuration file.
- Select **Begin Setup**.
 - a. On the *Get Started* page, specify the following information:
 - **Country**
 - **Device Name**
 - **Create New Device Password:** Enter a password that adheres to the onscreen requirements, or select **Use Weak Password** to enter a simple password.
 - b. Select **Next**.
 - c. On the *Network* page, do one of the following:
 - Select the **Wi-Fi** toggle and configure the Wi-Fi network. Select **Next**.
 - Select **Skip** to ignore the settings.
 - d. On the *Provisioning* page, do one of the following:
 - Configure the provisioning server and select **Next**.
 - Select **Skip** to ignore the settings.
6. Select **Finish**.

Certificate signing requests

The CA is the trusted entity that issues, or signs, digital certificates for others.

Tracking Modes

Besides the general group framing and speaker tracking mode, Poly Studio R30 provides more modes for specific scenarios like conversations or presentations.

The group framing and speaker tracking mode supports 4× digital zoom at most, while the manual zoom supports up to 5×.



NOTE: You can enable only one mode at a time.

Presenter Mode

Presenter mode frames the main speaker in your meeting room and follows the speaker when the speaker moves.

You can enable presenter mode for meetings where one person is the primary presenter or for distance learning so the camera always shows the instructor. The camera zooms in to capture both the presenter and the presentation background (for example, a large screen or a whiteboard) and follows the presenter's movement.

Presenter mode ends automatically in the following situations:

To ensure the best performance of presenter mode, do the following:

Enable Presenter Mode

Enable **Presenter Mode** for your Poly Studio R30 in Poly Lens Desktop

1. In Lens Desktop, select the Poly Studio R30 from the list in the left sidebar.
2. Select **Controls**.
3. From the **Tracking Mode** drop-down menu, select **Presenter**.

People Framing

People framing identifies the number of people in a single camera feed and displays them in individual frames.



NOTE: People framing is a preview feature. A preview feature is a fully tested and supported feature that Poly continues to develop in alignment with customer feedback.

People framing displays in either portrait view (single row of frames) or mixed view (five frames display), based on the number of participants identified. If the participants move, the view reframes.

People framing supports a maximum of six individual frames. When the device identifies more than six participants, people framing changes to group framing, which shows the best view of all participants in a single frame.

Enable People Framing

When you enable people framing, the camera will track and frame meeting participants in up to six individual frames.

1. In the system web interface, go to **Audio/Video > Video Inputs**.
2. From the **Tracking Mode** drop-down menu, select **People Framing**.

Conversation Mode

Conversation mode frames two speakers separately and puts them on the same window in a split view.



NOTE: Conversation Mode is a preview feature. A preview feature is a fully tested and supported feature that Poly continues to develop in alignment with customer feedback.

When there's a continuous and well-balanced conversation between two participants in the meeting, the device's camera moves to conversation mode from the group view. Note that the following scenarios don't evoke conversation mode:

- One of the speakers talks too little or too much.
- Both speakers talk at the same time.
- More than two speakers talk while taking turns.

Conversation mode automatically ends when a third participant starts talking.

Enable Conversation Mode (Preview)

Enable **Conversation Mode (Preview)** for your Poly Studio R30 in Poly Lens Desktop.

1. In Lens Desktop, select Poly Studio R30 from the list in the left sidebar.
2. Select **Controls**.
3. From the **Tracking Mode** drop-down menu, select **Conversation (Preview)**.
4. To give feedback, launch Poly Lens Desktop (1.1.19 or later), and select **Feedback** on the right sidebar.

Updating Firmware

Your device can automatically download firmware updates through Windows Update, Poly Lens Desktop, or directly from Poly Lens on a conferencing PC provisioned with Poly Lens Room.

Poly Lens Desktop notifies you when a device firmware update is available.



NOTE: MacOS doesn't support automatic updates. Use the Poly Lens Desktop app to update the firmware.

For more information on updating your device, see the [Poly Lens Desktop App User Guide](#).

Connect to a PC for Firmware Updates

Before you connect to a PC to update the firmware, close all apps and make sure the camera or audio isn't in use.

1. Connect the device to your PC.

If the LED doesn't glow solid white, disconnect and reconnect the device.

2. If a firmware update is available in Microsoft Windows, it begins once the device connects to the PC.

The LED pulses amber while the update is in progress. Don't disconnect the device from the PC. The task `R30WindowsUpdateService.exe` shows in the Windows Event Viewer confirming that an update is taking place.

The task `V12WindowsUpdateService.exe` shows in the Windows Event Viewer confirming that an update is taking place.

The LED returns to solid white once the update is complete. If it doesn't, wait approximately 5 minutes.

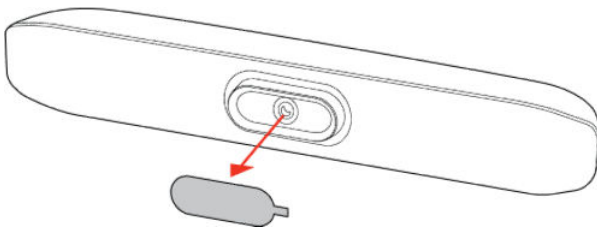
3. Launch the Poly Lens desktop app to check the device software version.

Remove adhesive lens sticker

If the video image appears blurry, make sure that you have removed the adhesive lens sticker that ships with the Poly Studio R30 camera.

1. Locate the adhesive sticker on the lens of the Poly Studio R30 camera.
2. Firmly grip the tab of the sticker and pull to remove it.

Figure 3-1 Adhesive lens sticker on Poly Studio R30



Change the system administrator password

Change the password for your Poly Studio R30 video bar.

1. Connect your device to your computer, and select the device from the list in the left sidebar.
2. Select **Settings**.
3. Select **Admin**.
4. If you're not logged in as admin, you'll need to enter the admin password.
5. Go to **Password > Change Password**.
6. Enter the current password.



NOTE: The default password is Poly12#\$.

The default password is the last six digits of the device serial number.

7. Enter a new password.

Your password must meet the onscreen requirements. You can select **Use Weak Password** to enter a simple password.

8. Select **Update**.

Reset Your Device

Return your Poly Studio R30 device to the default settings to help resolve certain issues.

You can also reset your device from Poly Lens Desktop by selecting **Settings > Admin > Restore Defaults**.



WARNING! Resetting your device empties all the logs and replaces all your saved settings with the default settings except the Lens Desktop **Favorites**.

1. Unplug USB-C from Poly Studio R30.
2. Straighten a paper clip and insert it into the reset pinhole.
3. Hold the reset button with the paperclip until the LED indicator turns amber.

The factory reset is complete after the pulsing white LED turns off and an audible tone sounds.

4. Plug the USB-C cable back into your device.

The device clears all saved settings and logs and reboots.

If you use an optional Bluetooth remote control, you must pair it again with your Poly Studio R30 device using Poly Lens Desktop.

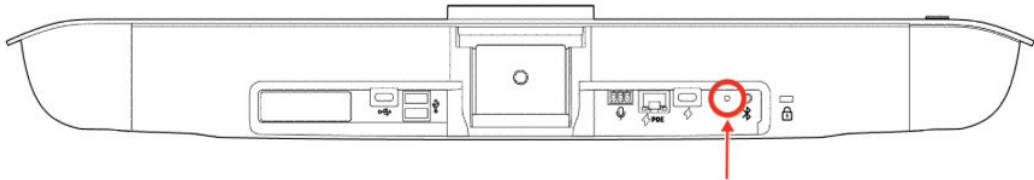
Factory Restore the Poly Studio V12

Factory restore the system to resolve potential issues or if your system is unresponsive.

⚠ WARNING! A factory restore completely erases the system's flash memory and restores your system to the factory software version.

The system doesn't save the following data with a factory restore:

1. Disconnect the power supply to turn off the system.
2. Insert a straightened paper clip through the factory restore pinhole on the bottom of the system to press the restore button.
3. Hold the restore button with the paperclip and reconnect the power supply to turn the system on.



4. Continue to hold the restore button until the LED turns amber.

The system LED pulses amber during the factory restore, then transitions to breathing white while the device restarts. When the restart is complete, the LED returns to solid white.

Restart Your Device

If you encounter issues with your device, you can manually restart it.

You can also restart your device from Poly Lens Desktop by selecting **Settings > Admin > Restart Device**.

- Unplug power from your device.

You may need to reselect the device as the default audio and video device for your video conferencing application.

Using the Remote Control

With the optional Poly Bluetooth remote control, adjust the Poly Studio R30 camera and manage other features.

Poly Bluetooth remote control features

The Poly Studio R30 USB video bar supports an optional low-energy Poly Bluetooth remote control, which you can pair from the Poly Lens Desktop.

By default, the system enables the tracking function, which provides a hands-free experience except for basic buttons like volume, mute, answer, and hang-up.

The remote control sleeps if it's inactive for 30 seconds. Press any key or move it to wake it up.

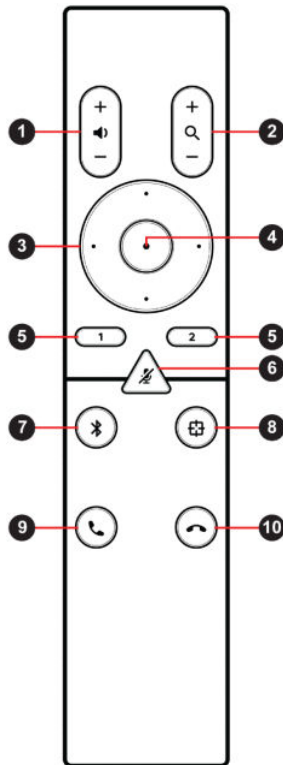


Table 3-1

Button Icon	Button Name	Description
1	Volume Up/Down	Adjust speaker volume.
2	Zoom In/Out	Adjust camera zoom in/out when the tracking mode is off.
3	Camera Directions	Adjust the direction of camera when the tracking mode is off.
4	Home	Resets the camera to its original status when the tracking mode is off.
5	Preset 1/2	<ul style="list-style-type: none">• Long press to store a camera setting.• Short press to load a camera setting.
The buttons only work when the tracking mode is off.		

Table 3-1 (continued)

Button Icon	Button Name	Description
6	Mute/Unmute	Mutes or unmutes the microphone. Long press the button to set the remote control ready for pairing.
7	Bluetooth	Long press to enable other Bluetooth devices to find the device. NA
8	Tracking Mode	Enables or disables the tracking mode when a tracking mode is set.
9	Answer	Answers an incoming call or holds/resumes a Microsoft Skype for Business or Teams call.
10	Hang Up	Hangs up a call.


Pair Poly Studio R30 with the Bluetooth Remote Control

Pair the Bluetooth remote control manually for first-time pairing, after you re-enable **Remote Control Connection**, or after you restore defaults on Poly Studio R30.


1. Launch Poly Studio R30.
2. Connect Poly Studio R30 to your computer, and select Poly Studio R30 from the list in the left sidebar.
3. Select **Settings**.
4. Select **Admin**.
5. Select the **Remote Control Connection** toggle.



NOTE: If you disable **Remote Control Connection**, the Bluetooth remote control disconnects from the Poly Studio R30 device. You must pair the device manually after you re-enable **Remote Control Connection**.

6. On the Poly Studio R30 *Overview* page, select **Pair Bluetooth Remote** .

The LED blinks alternate blue and white during the pairing process.

7. Long press **Mute**  on the remote control until you hear a notification sound.

Connect the video bar to a Bluetooth Device

Connect the Poly Studio R30 device to a Bluetooth device such as a mobile phone, a computer or laptop, or a tablet to use it as your Bluetooth device's speaker and microphone.

Poly Studio R30 only supports one Bluetooth connection at a time, but you can connect it to a computer over USB and to a phone over Bluetooth. When connected via Bluetooth, Poly Studio R30 works as an audio device.

1. On the remote control, long press **Bluetooth**  to enable pairing mode.

The device blinks alternate blue and white with a short tone.

2. On your device, enable Bluetooth and select **Poly Studio R30** from the list of available devices.

The LED indicator glows solid blue for 2 seconds with a rising tone.

The LED indicator goes back to solid white, and you can start playing music or make phone calls from the Poly Studio R30 speaker once you connect.

Saving Shortcuts for Your Favorite Camera Angles

Save multiple settings for pan, tilt, and zoom for the Poly Studio R30 camera.

The optional Poly remote control can save two presets to adjust the camera to your saved angle directly when the tracking mode is off.

Save a Camera Preset

The two numbered buttons on the Poly remote control serve as preset shortcuts.

Turn off tracking mode before you use camera presets.

1. Adjust the camera to the desired position.
2. Press the **1** or **2** button on the remote control until you hear a brief tone.



IMPORTANT: If the button already has a saved setting, your new setting overwrites it.

Load a Camera Preset

If your camera doesn't track the speaker, use the preset buttons on the remote control to adjust the camera angle.

Turn off the tracking mode before you use camera presets.

- Press the **1** or **2** button on the remote control to load the camera preset for the corresponding button.

4 Getting help

Poly is now a part of HP. The joining of Poly and HP paves the way for us to create the hybrid work experiences of the future. Information about Poly products has transitioned from the Poly Support site to the HP Support site.

The [Poly Documentation Library](#) is continuing to host the installation, configuration/administration, and user guides for Poly products in HTML and PDF format. In addition, the Poly Documentation Library provides Poly customers with information about the transition of Poly content from Poly Support to [HP Support](#).

The [HP Community](#) provides additional tips and solutions from other HP product users.

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